



What is CANEX?

The Canadian Forces Exchange System (CANEX), a division of Canadian Forces Personnel and Family Support Services (CFPFSS), is tasked with supporting the Canadian Forces (CF) operational effectiveness, contributing to morale, esprit de corps and unit cohesion.

CANEX is a unit of the CF and is totally owned by DND.



Our Customers

Authorized patrons who enjoy the use of CANEX facilities include members of:

- The Regular Force
- The Reserve Force
- Retired Military Personnel
- War Veterans
- Widows of Veterans
- Civilian Employees of DND
- Non-Public Funds (NPF) Employees
- Dependants of those named above
- RCMP

Access is controlled through the use of a CANEX Club XTra Loyalty card and/or proper identification, where applicable.

Mission Statement

The mission of CANEX is to ensure the availability of competitively priced products and services which satisfy the needs of its customers, while generating revenue for Bases, Wings and Units.



For additional information regarding CANEX, contact your nearest Canadian Forces Base/Wing/Unit, or visit CANEX online at www.canex.ca

A Brief History

In 1967, the Defence Council approved the formation of CANEX and shortly thereafter, in 1968, CANEX commenced business. For the next 22 years, CANEX operated under local management, with policy direction emanating from National Defence Headquarters (NDHQ). In March of 1990, CANEX was restructured as a line organization, operating as a field unit of ADM(HR-Mil). In 1996, the Canadian Forces Personnel Support Agency (CFPSA) stood up, with CANEX as a division of CFPSA. In 2008, CFPSA became Canadian Forces Personnel and Family Support Services (CFPFSS). Overall direction for CFPFSS and CANEX is provided by the NPP Board, which includes representatives from each of the CF Commands.

In order for CANEX facilities to obtain the lowest possible costs, buying is coordinated through the Merchandising and Marketing department located in Ottawa, which also provides technical support in areas such as grocery, convenience, petroleum, and food services.

CANEX Facilities

CANEX outlets include Retail Stores, SuperMarts, Grocery Stores, ExpressMarts (with or without petroleum sales) and/or a combination of these outlets.

In addition, CANEX has agreements with independent and franchised businesses, who provide supplementary services to the military community. Examples of these special services and businesses include Aramark® Café's and Snack Bars, Tim Hortons®, Subway®, Barber shops, Tailor shops, Vending, Real Estate Offices, Travel Agents, Credit Unions and Medical/Dental Offices.

CANEX also offers programs to the CF community that provide special pricing and/or discounts available exclusively to CANEX authorized customers including, CANEX Discounts, The Personal home and auto group insurance, home heating oil and more. Visit us online at www.canex.ca for full details.

CANEX Profits

Profits from CANEX operations are distributed to Base, Wing and Unit Funds to finance a wide variety of social and recreational programs for the benefit of military personnel and their dependants. Physical fitness, sports and recreational programs are among the main recipients of CANEX profits; examples of these programs include skating, curling and swimming, as well as on Base Scouts and Guide programs, libraries, hobbyist activities and more.

In addition, CANEX profits support military financial services offered under SISIP FS, such as low cost loans and grants to CF members and their families. These funds are further used to financially assist Bases/Wings/Units through grants from the Canadian Forces Central Fund (CFCF) for special projects, which are not subject to public funding.



Welcome
to
CANEX